

AMIT KUMAR MISHRA

DEHARIYA DAYARAM LOHRA KHAS GOPIGANJ SANT RAVIDAS
NAGAR - 221303

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Experience

- V TRANS (INDIA) LTD** 12/09/2023 - 02/10/2025
ASSISTANT OPERATION
Supported daily transport and logistics operations
Coordinated with drivers, clients, and internal teams
Maintained records, billing support, and shipment tracking
Helped resolve customer and operational issues efficiently
- Kovai Industry Ltd** 05/02/2015 - 09/09/2015
SUPERVISOR
Supervised staff and daily workflow
Ensured timely completion of assigned tasks
Handled basic reporting and team coordination
- Vitrum Glass House** 05/03/2018 - 07/01/2019
Assistant Supervisor
Assisted in production supervision
Maintained discipline and work quality
Supported inventory and shift coordination.

Education

- P R T I M COLLEGE, ROHI** 2011
HIGHSCHOOL
48
- VNGIC , GYANPUR BHADOHI** 2013
INTERMEDIATE
59
- MGKVP , VARANASI** 2017
BA
59

Projects

- Operations Workflow Improvement Description:**
Analyzed daily transport and dispatch operations at V-TRANS (India) Ltd. to identify delays and coordination issues. Suggested improvements in shipment tracking, driver coordination, and documentation processes to enhance operational efficiency.
Skills Used:
Operations Management, Coordination, Problem Solving
- Customer Service & Issue Resolution System**
Worked on improving customer complaint handling by maintaining proper records of delivery issues and coordinating with operations teams to ensure faster resolution and better service experience.
Skills Used:
Customer Relationship Management, Communication, Data Recording



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