

Indresh Pandey

Phone: 6261056614

MALE, DOB : 25 APR 1990

Email : indreshpandey963@gmail.com

Objective

An articulate, meticulous, and competent individual with over 12 years of pioneering experience in Supply Chain Management, HUB Operations, Logistics Operations, E-commerce Operations, Vendor Management, and Fleet Operations. Seeking to serve an organization that offers scope for self-improvement and enhancement of knowledge to strive for the betterment of the organization that provides me opportunities to reach and exhibit the best of my abilities to grow with the job and to enlarge my sphere of activity.

PROFESSIONAL EXPERIENCE

- Over 14 years of expertise in HUB Operation, E-Commerce, Supply chain Solutions & Warehouse Operation in Logistics industry.
- Effective communicator with good negotiation skills and relationship management.
- Exposure in handling operation in transit centre (HUB)
- Strong leadership skills with an expertise of managing a team of 20 plus staff.
- Handled major key accounts.

Skills

- **Supply Chain Management**
- **HUB Operations**
- **Logistics Management**
- **E-commerce Operations**
- **Last mile Delivery**
- **Transport Management**
- **Warehouse Operations**
- **FTL Operations & P2P Logistics**
- **Vendor Management**
- **Operations Management**

Professional Experience

Gati LTD (From jun'2009 to April 2013) Kolkata

- Planned and executed booking, pick-up, delivery and shipment processing services in line with service, quality and cost performance standards and targets within the Kolkata region.
- Managed multiple service centers and handled inbound and outbound operations.
- Performed quality checking of documentation of booked material & POD Quality check of delivered shipment.
- Performed various functions including Stock Management, Fund Management, LOA handling for accounts in the Depot, DEPS Controlling, RTO Handling, etc.
- Documented any incidents of non-compliance in regards to loading, damage, overages/shortages, or documentation deficiencies/discrepancies.
- Ensured the depot offers both internal and external customers and clients the highest levels of customer service throughout the distribution process.
- Established and directed the Depot's operations to achieve objectives for safety, quality, cost, delivery, and continuous improvement.

Job Responsibilities at Surface Transit Center,

- Performed all aspects of the hub operations including receiving, data entry, order processing, picking, auditing, shipping, delivery, replenishment and return.
- Managed and tracked outbound and inbound On-Time Service (OTS). Responsible for computing and analyzing reports for Hub Inbound/Outbound service, Outbound Load Factor, Load Cost, and service performance.
- Handled the vendor development program to avoid any kind of urgency. Ensured smooth operation with vendors & handlers.
- Maintained and reviewed documentation to support hassle free movement of material.
- Contributed to proper capacity utilization & QKM management route planning.
- Maintained the warehouse stock and to avoid any kind of DEPS.
- Managed Booking & Delivery Plan for JHANKHAND location. Responsible for timely departure of route vehicle (service express + feeder).
- Ensure operations are executed in compliance with established standard work instructions, training plans, and controlled documentation processes.

SPOTON LOGISTICS . (JULY 2014 TO APRIL 2018) JHARKHAND ROLES AND RESPOSIBILITIES AS AN TEAM LEADER

- Managing the inbound & outbound team and motivating them to achieve the DC parameters.
- Planning & scheduling the most economical method to move the material from the pickup location to delivery location.
- Ensuring proper movement of material from HUB to branches.
- Proper load planning as per the expected load factor.
- Taking care of smooth operation with vendors & handlers.
- Proper documentation checking to support hassle free movement of material.
- Maintaining the warehouse stock and to avoid any kind of DEPS.
- Responsible for timely departure of route vehicle (service express + feeder).
- Looking after the Transit Hub operation & ensure target productivity of all the staffs.
- Ensure smooth handling of Outbound & Inbound operation in the warehouse.
- Coordinating with the first Mile & ensuring all the shipments move to the Last Mile within stipulated time & the quality operation is maintained.
- Ensure optimum capacity utilization of both Line haul and Feeder vehicles
- Taken care of P2P (FTL) Operation.

MERCHANT EXPRESS PVT LTD . (JULY 2019 TO DEC -2020) ASSAM ROLES AND RESPOSIBILITIES AS AN CRM TEAM LEADER

- Handling Major Client .in ASSAM Like Havel's , Bajaj ,Samsung ,

MLL Express Services Private Limited AUGUST 2021 TO TILL TIME, DESIGNATION-SENIOR EXECUTIVE ROLES AND RESPOSIBILITIES AS AN BHILAI BRANCH INCHARGE (CHHATISGARH)

- Served as Executive (Branch Incharge) and managed the inbound & outbound team and motivated them to achieve the DC parameters.
- Spearheaded P2P (FTL) Operations and oversaw the Transit Hub operation and ensured target productivity of all the staff.
- Involved in planning & scheduling the most economical method to move the material from the pickup location to the delivery location.
- Ensured proper movement of material from HUB to branches. Developed technical knowledge of the fleet to insure proper use of current and new technologies for delivery and operating efficiencies.

- Designed the appropriate inbound & outbound road network utilizing the correct mix of Full Truck Load, Less Than Truck Load, and Parcel carriers. Ensured optimum capacity utilization of both Line haul and Feeder vehicles.
- Worked cross-functionally with partners and vendors in distribution, transportation, forecasting, and planning to assure fulfillment and delivery according to customer expectations.
- Reviewed and ensured proper documentation to support the hassle-free movement of material.
- Maintained the warehouse stock and avoid any kind of DEPS. Ensured smooth handling of Outbound & Inbound operations in the warehouse.
- Steered Fleet Operations and ensured timely departure of route vehicle (service express + feeder).
- Coordinated with the First Mile to ensure all the shipments move to the Last Mile within the stipulated time and maintain the quality operation.
- Taken care of P2P (FTL) Operation.

IT SKILLS

- Operating systems: Windows 2000/XP, Windows Vista and Windows 7 to latest.
- Application Software: Basic to Advanced Excel, MS Word & MS PowerPoint, ERP, C2PC, Oracle, Lotus Notes for Mailing & Visual Fox-pro.

Educational Qualifications

- Metric–MSBLICR UP BOARD (2004)
- HSC– MSBLICR UP BOARD(2006)
- B.A- Porvanchal University (2009)

Computer Proficiency

Proficient : MS Office specially, Ms word, Ms-Excel, V-lookup.

PERSONAL DETAILS

Permanent Address
Village/Post : Sikhapur,
State : Uttar pradesh
Pin Code : 221310

LANGUAGES KNOWN

English, Hindi,

INTEREST

Travelling & Playing Cricket

DECLARATION

I hereby certify that all the information provided above is true to the best of my knowledge and belief.

Indresh kumar Pandey