

# Abhishek Kumar Singh

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## EDUCATION

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<b>Veer Bahadur Singh Purvanchal University</b> Bachelor of Arts (B.A.)	2020 – 2023 Ghazipur, India
<b>RPKSIC Chhawani Line Ghazipur (UP BOARD)</b> Senior Secondary (XII)   Percentage: 52.00%	2020 Ghazipur, India
<b>Central Public School (CBSE)</b> Secondary (X)   Percentage: 78.00%	2016 Ghazipur, India

## EXPERIENCE

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<b>Supply Chain Logistics Intern</b> <i>Internshala (Virtual)</i>	Dec 2025 – Jan 2026 Remote
<ul style="list-style-type: none"><li>– Mastered Quick Commerce and E-commerce fundamentals to improve operational efficiency.</li><li>– Developed foundational skills in MS-Excel for inventory tracking and data management.</li><li>– Focused on skill development and job readiness for entry-level supply chain roles.</li></ul>	

## PROJECTS

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<b>Rider Motivation Analysis at Big Basket</b>	Dec 2025 – Jan 2026
<ul style="list-style-type: none"><li>– Informed senior stakeholders via email regarding rider unrest and proposed solutions.</li><li>– Created formal rider notifications outlining consequences of disruption and benefits.</li><li>– Focused on restoring order and cultivating a positive work atmosphere to resolve unrest.</li></ul>	
<b>Data Analysis Using Excel</b>	Dec 2025
<ul style="list-style-type: none"><li>– Monitored performance metrics and identified root causes influencing store performance.</li><li>– Analyzed operational areas including loading/unloading durations and delivery efficiency.</li><li>– Prioritized high-impact routes for improvement to optimize overall performance.</li></ul>	
<b>Zepto Delivery Delay Case Study</b>	Dec 2025
<ul style="list-style-type: none"><li>– Investigated reasons for delivery delays by breaking down factors into seconds.</li><li>– Recommended optimized staffing levels and route planning to reduce delivery times.</li></ul>	

## TECHNICAL SKILLS

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**Operations:** Logistics, Warehouse Management, Procurement, Inventory Control  
**Analysis:** MS-Excel, Business Analysis, Manpower Planning, Data Analysis  
**Tools & AI:** Generative AI Tools (ChatGPT)  
**Communication:** Negotiation, CRM, Spoken/Written English, Interpersonal Skills