

THIYAGARAJAN. T
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CAREER OBJECTIVE

A Challenging Career in any suitable company that will allow me to utilize my existing skills, and to prove my skills through smart work. Process based, result oriented, with proven abilities to improve business functionality.

PROFESSIONAL EXPERIENCE

STARWHEELS LOGISTICS - CHENNAI

Operation Asst. Manager (August 2018 - Present)

- Handling drivers, working with 24/7 planning and resolving the problems.
- Deploying the vehicle and tracking the delivery status.
- Field service and field auditing in route.
- Maintaining vehicles service history, Millage report, and Vendor payment data.
- Coordinate with warehouse team and schedule loading and unloading of shipments.
- Responsible for all dispatch, routing and tracking of pickup and drop vehicles.
- Daily check, Fuel maintains, vehicle audit, driver regular briefing.
- Hiring new drivers and checking the background verification.
- Identify Truck defects, in HCV LCV and their route causes .Identification of Mechanical Defects in HCV AND LCV which can cause any mechanical works before moving long trips.
- Providing details of vehicle to create vehicle master. Service and maintenance of our vehicle and report to our management. Cash, Diesel and Fast Tag Management On time vehicle placing and departure for all clients.
- Arranging adhoc vehicle improving beneficiary.
- Launching new site in different location, allocate driver and staff..
- Relationship with market vehicle, market driver, service centre, local mechanic.
- MIS report maintains and preparing invoice.
- Planning and deploying the vehicle in route.
- Vehicle documents renewal like Road Tax, Insurance, permit, Fitness Certificate, Pollution.

SMARTSHIFT BY MAHINDRA – CHENNAI

Relationship Manager (Nov 2016 – July 2018)

- Responsible for all of the dispatching, routing, and tracking of delivery vehicles.
- Dispatching all vehicles on demand and state destinations.
- Being the first point of contact for all drivers.
- Resolving and managing issues, potential problems and opportunities.
- Organising vehicle checks.
- Giving app training to transporters.
- Handling supply Payment issues and problem solving.
- Relationship with customer getting more bookings.
- Good relationship with supply and conveying them.
- Team handling and appraising staff performances.

ANI TECHNOLOGY PVT LTD (OLACABS) – CHENNAI
SENIOR EXECUTIVE (Dec 2014 - Oct 2016)

- Joined as Business Development Executive whereas held in with the responsible for the sourcing of suppliers to the business.
- Giving training to drivers and building relationship with them.
- Document verification and vehicle check.
- Responsible for walk-ins drivers also handling app and device issue, payment issue, retraining, inventory handling.
- Daily facing 150 drivers and solving their queries.
- Promoted as the Team leader for the Department of Attachment, walk-in.
- Checking daily inventory device, gold coin and silver coin.
- Coordinate with bankers solving their payment issue and recreate new accounts.
- Customer compliance solving.
- Reducing daily compliance both demand and supply.
- Handling big problem issues handle smoothly.
- Handling team members, appraising handling performance.

ELOKA ENTERPRICES PVT LTD- CHENNAI
TECHNICAL ENGINEER (June 2013 - may 2014)

- Solving technical problems in many ways.
- Researching technical issues guiding customers and handling product change requests.
- Installation products in sites.
- Provided customer support for all client based products.
- Daily quality check.

EDUCATIONS:

Course : BE (Electronics and communication)
University : Anna University, Chennai, India.
College : (LCR) JAYA ENGINEERING COLLAGE
CGPA : 60%

Higher School Certification:

School : Jaya Matric Hr.Sec.School – Thirinindravur
Year of Passing : March – 2009
Result : 62%

Secondary School Certificate:

School : Jaya Matric Hr.Sec.School – Thirinindravur
Year of Passing : March – 2007
Result : 60%

PERSONAL DETAILS:

Date of Birth : 27-Aug-1990
Age : 34
Gender : Male
Languages know : English, Tamil
Nationality : Indian
Marital status : Married
Hobbies : Volleyball, Cricket, technical games

ADDRESS:

NO:10, 2ND STREET SWAMY NAGAR
THIRUNINRAVUR CH- 602024

Date:
Place: Chennai

Sincerely
(T THIYAGARAJAN)