

# BHUPINDER SINGH

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Dedicated working professional with a strong academic foundation and a passion for optimizing logistics and operations.

## ***Experience:***

### **Key Operations Manager, Goel Road Carriers Private Limited, Delhi, India**

July 2023 - Present

- I oversee a few clients as a KOM (key operation manager) at work, whose major clients are V-guard industries, Orient electronic, OKAYA power, Somany hindware limited and others.
- I efficiently oversee supply chain operations, maximize transportation, and work with suppliers to ensure smooth logistics execution in my capacity as a logistics coordinator.
- My primary responsibility in this procedure is to manage every shipment, which includes supervising the entire process from material selection to delivery location and tracking the shipment's progress.
- In addition, I set up a single point of contact for my clients' shipment-related inquiries and provide them a daily MIS report.

### **Om Logistics Ltd. Assistant operation Executive,**

Feb 2016 - May 2023

- Providing daily MIS report to clients, regarding the status of shipment, delays and shortage
- Maintaining SLA of a client
- Taking care of shipment form First mile to Last mile, also dealing with AIR express and Train shipment which need extra coordination
- Review business reports every month for continuous growth.
- Identifying the failure area to improving through various decision making.
- Developing and maintaining Key Performance Indicators (KPIs) and performing Root Cause Analysis (RCA) to meet the improvements required for the operations process which is causing delay.
- Deliver solutions to logistics problems while maintaining high levels of quality and service.
- Created a dashboard to monitor overall Escalation Performance on Excel.

## ***Education:***

- Bachelor's of Commerce from SOL Delhi.
- 12<sup>th</sup> From CBSE Delhi.
- 10<sup>th</sup> From CBSE Delhi.

## ***Skills:***

- Continuous
- Learning
- Supply Chain Knowledge
- Time Management
- Adaptability

## ***Industry Visit:***

- Telecom & Logistics Industry.
- Electronic Industry.
- ceramic Industry
- food & beverage Industry.

## ***Area of Interest:***

- Warehouse Operations
- Inventory Management
- Transportation Management

## ***ADDITIONAL INFORMATION:***

- Soft Skills:
- Communication Skills.
- Gym Lover.
- Capacity Planning.
- Problem Solving.

## ***Languages:***

English, Hindi.

## ***Hobbies:***

Traveling, Cooking