



# MANAS MISHRA

MANAGER

## Contact

8819871644

manasmishra8791@gmail.com

Varanasi

[https://www.linkedin.com/public-profile/settings?trk=d\\_flagship3\\_profile\\_self\\_view\\_public\\_profile](https://www.linkedin.com/public-profile/settings?trk=d_flagship3_profile_self_view_public_profile)

08-07-1991

Indian

## Professional Summary

Dynamic supply chain professional with proven leadership at Delhivery Ltd, excelling in vendor management and logistics operations. Adept at optimizing warehouse processes and enhancing team performance, I drive revenue growth while ensuring timely deliveries. Recognized for my ability to multitask and resolve complex issues effectively, I am committed to operational excellence.

## Skills

- Leadership Skills
- Ability to Work in a Team
- Logistics
- Vendor management
- Warehouse operations
- Ability to Multitask
- Leadership and Teamwork
- Warehouse operation
- Transport management

## Experience

### ASSISTANT MANAGER-SUPPLY CHAIN

DELHIVERY LTD — Varanasi

Dec 2024 - Present

- Vendor development for smooth placement in Varanasi cluster major customer-HUL/Hindalco/Birla
- Handling and monitoring loading unloading, detention and any type of implant and IN-transit issue
- Follow-up with account team for any type of deduction and pending balance Monitoring and responsible for the handling P&L of customer of Varanasi region
- Traffic in charge and implant team queries and issue resolution
- Searching and Exploring new pertinacity for revenue growth.

### BRANCH MANAGER

BVC LOGISTICS PVT LTD — Agra

Mar 2023 - Nov 2024

- Create an atmosphere that promotes learning, high moral values, ethical business conduct by upholding Writer Values
- Provide direction, motivation and training to the team to ensure optimum performance
- MIS preparation and achieving TAT and SLA
- Roster planning of Staff
- Weekly meeting and planning Spoke office performance and issues
- Manage shipper and account escalations as per the escalation matrix
- Managing customer escalations as per the company's escalation matrix

- Handling Branch operation performance delivery/pickup
- Reviewed employee job performance and contribution during performance appraisal.
- Handling and auditing bolting (Warehouse) area time to time avoiding any discrepancy.
- Time bound delivery in local jewelry market

**ASSISTANT MANAGER-SUPPLY CHAIN**  
CARRYFAST LOGISTICS PVT LTD — Indore

**Sep 2021 - Feb 2023**

- Smooth loading and unloading for '0' damage
- Vehicle cost evaluation
- Looking Warehouse Operation(Inbound/Outbound/Return)
- Last-Mile delivery network expansion(Agent-Based Module) Logistics Operation
- Cost-effective vendors finalization(Intra state/interstate)
- Pod adherence Warehouse improvement process(5S)

**ASSISTANT MANAGER-FULFILLMENT CENTER**  
AGROSTAR — Indore

**May 2019 - Oct 2021**

- Responsible for requesting PO for product
- IQC, Barcode labeling and putting in inventory zone as per allocated SKU
- Inventory reconciliation, order dispatched, vendors coordination
- Return reconciliation, training new staff
- Handling FC overall responsibilities Inward/Outward
- Performance evaluation of Last mile partner
- Managed daily operations of the store, including scheduling staff, assigning tasks, and overseeing inventory control processes.

**TEAM LEADER**  
RIVIGO SERVICES PRIVATE LIMITED — Indore

**Nov 2015 - May 2019**

- Responsible for all type operation work at our hub trying to smooth relay system of truck operation
- Manage maintenance work of own fleet minor or major
- Managing blue color people/driver (60 to 70) per day
- Trying to reduce non-toll expenses border entry and Callahan charges
- Real time tracking of truck for archiving our TAT
- Trust, faith and following technology which are released our organization for better results
- Handling local guy's in any critical condition

**BRANCH OPERATION EXECUTIVE**  
FUTURE SUPPLY CHAIN SOLUTION — Delhi

**Apr 2014 - Oct 2015**

- Handling Operation work and proper Load Dispatch, Load planning, Vendor Handling, Vendor Management, Route Planning, ensuring to satisfy to customer with our delivery services, Vehicle utilization, pod forwarding

**OPERATION ASSISTANT**  
DTDC COURIER & CARGO

**Feb 2012 - Apr 2014**

- Branch Operation handling, Route Planning, Franchise Management, booking shipment and forwarding, trying to connect all shipment air, surface in our feeder vehicle

## Education

---

### **MBA/PGDM IN OPERATIONS**

**Dec 2022** | SWAMI VIVEKANAND SHUBHARTY UNIVERSITY

### **B.COM**

**Dec 2011** | SARGUJA UNIVERSITY-AMBIKAPUR

### **12TH**

**Jun 2008** | CGBSE BOARD

## Certifications

---

- Computer hardware & networking(IHT)

## Languages

---

- **English**  
Advanced
- **Hindi**  
Fluent

## Hobbies and Interests

---

Meditation,  
Spending time in jyotirlinga