

UJAN ROY

Automobile Engineer

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City center,Durgapur , Dist: Paschim bardhaman, West Bengal



EXPERIENCE

Maintenance Supervisor Mechanical 11/2017 - 05/2020
Ambey Mining Pvt. Ltd. Dhanbād, India

AMPL specializes in OCP mining

- Service and Maintenance, Aggregate Repairing and Overhauling
- Trouble Shooting and Analysis
- Attending Breakdowns
- Proficient in fleet management
- Manpower handling
- Supervisory skills
- Team work, communication, team management
- Driver training
- Fuel management.
- Fleet management (150 Tipper)

Associate Engineer 06/2020 - 04/2021
Larsen & Toubro(SCANIA) Nagpur, Maharashtra

SCANIA is a leading automobile manufacturer in Sweden.

- Service and Maintenance Planning
- Aggregate Repairing and Overhauling Monitoring
- Trouble Shooting Analysis Guidelines
- Customer Handling and Record Keeping
- Training completed of HCV
- Driver training
- Fuel management
- Team work
- customer support at site
- customer handling and customer problem solving.
- customer manpower training.

Site Technical Supervisor 05/2021 - 12/2024
VE Commercial Vehicle Ltd Ramagundam, Telangana

VE Commercial Vehicle Ltd specializes in Volvo Trucks

- Service and Maintenance Planning
- Aggregate Repairing and Overhauling Monitoring
- Trouble Shooting Analysis Guidelines
- Customer Handling and System related work
- Customer complaint Solving & customer satisfaction
- Responsible for conducting preventive and predictive maintenance for customer site.
- Parts Inventory record
- Warranty Claim Handling
- Responsible for VOR management for 100 vehicles
- Team work, Team management
- Driver training and daily meeting with drivers to resolve issues ASAP
- Handling manpower of 50nos
- Responsible for conducting Technical training to customer manpower
- Resolving critical technical issue.
- Handling dealer management system.
- Ensure parts availability at dealership.

EDUCATION

Secondary School Certificate 02/2012 - 03/2012
WEST BENGAL BOARD OF SECONDARY EDUCATION Durgapur

Diploma in Automobile Engineering 12/2014 - 07/2017
West Bengal Council Of Technical Education Durgapur

SUMMARY

I am a dedicated automotive service technician with extensive experience in maintenance, troubleshooting, and customer service in the field of heavy commercial vehicles. My career has allowed me to develop strong technical skills, reinforced by multiple training levels and notable achievements such as awards for customer satisfaction. I strive to ensure the highest client satisfaction and efficiency in my work

KEY ACHIEVEMENTS

National Recognition
Shortlisted for National level in KI-TEC and VISTA (Technical Completed)

Customer Satisfaction Award
Achieved the Customer appreciation award in Customer Satisfaction Award

Highest RN Business Achievement
Achieved highest RN business in our Region

LANGUAGES

Bengali	Native	●●●●●
Hindi	Native	●●●●●
English	Proficient	●●●●●

SKILLS

1.PUNCTUAL 2. OPTIMISTIC
3.PROBLEM SOLVING
4.COMMUNICATION 5.ADAPTABILITY
6.LEADERSHIP 7. TEAM WORK

COURSES

NO

INTERESTS

SPORTS, TRAVEL, ART

EDUCATION

Bachelor of Technology (Mechanical Engineering)
[Maulana Abul Kalam Azad University of Technology, West Bengal](#)

12/2024 - Present
Mankar, Paschim Bardhaman

Degree and Field of Study
[School or University](#)

Date period
Location